

REDFOOT®

LEVELLING

Warranty Guide for manual levelling products and accessories



Warranty Guide

Redfoot Levelling offers a **LIMITED Lifetime Warranty** on all products in our manual levelling plastics range. We offer new for old replacement for faulty or defective products, subject to the limitations as listed below.

Replacement parts are covered under the same limited lifetime warranty. Proof of purchase and photo evidence is required for a warranty claim to be processed. No additional warranties expressed or implied are authorised by Redfoot Levelling.

If you have any concerns with the quality of your Redfoot Levelling product, please call our office on 07 5228 0211 or email info@redfootlevelling.com.au.

What we won't cover

Redfoot Levelling Pty Ltd

1. We do not offer warranty replacement of products based on general wear and tear.
2. We do not offer warranty replacement for products that have been subjected to weathering or colour fade or peeling or damaged stickers.
3. Our warranty does not extend to certain parts/fittings, such as storage bags, fastenings, rope attachments and metal components.
4. Our warranty does not cover products that have been damaged due to modification, attempting to fix, or otherwise alteration of the product.
5. We do not cover damage occurred due to incorrect use of the product.
6. This limited warranty is transferable to subsequent owners or purchasers of the product with provision of proof of purchase documentation.
7. This limited warranty does no warrant that the product won't become obsolete at some point in the future.

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